RETURN FORM

STEP 1: PLEASE REVIEW OUR RETURN CRITERIA BELOW

- Items must be returned in their original, new, unopened packaging. Products returned without their original package cannot be sold as new, so a fee may be deducted from the total refund.
- Merchandise must be returned within 90 days of delivery.

Did you receive a defective item? Please contact Taylor Toolworks within 10 days of receiving the item.

STEP 2: YOUR INFORMATION

☐ I am including my order receipt along with this form in the package (If so, no need to fill out this section)

Order #: _____ Name: _____ Phone #: _____

STEP 3: WHAT ARE YOU RETURNING?

Reason *(Optional):* ☐ **Wrong size** ☐ **Not what I expected**

SKU #	QTY	DESCRIPTION	PRICE

(Please list any additional items on the reverse side)

STEP 4: HOW DO YOU WANT YOUR REFUND? (We do not offer exchanges.)

☐ **Issue a refund back to my original form of payment**
(Return shipping will cost $7.95, plus tax where applicable, if using our UPS return shipping label).

☐ **Issue a refund in the form of a Taylor Toolworks e-gift card** (Return shipping will be FREE if using our UPS return shipping label).

Where would you like your e-gift card emailed? (E-gift card refunds will be sent within 24 hours of your return processing.)

☐ Email address used for original order ☐ A different email address: _____

(If neither option is checked, or the Return Form is not included in the return shipment, refunds will be issued as a Taylor Toolworks e-gift card.)

STEP 5: HOW TO SHIP BACK TO TAYLOR TOOLWORKS

1. **Enclose this form in your package.** Please also include your original packing slip, if possible.
2. **Option 1 - Use a Taylor Toolworks UPS return label**
   For your convenience you can download a UPS Return Label in the 'Returns' section of our website to attach to the outside of the package. (NOTE: Packages shipping from Hawaii, Alaska, APO/FPO or outside the USA cannot use the UPS label from our website and must use an alternative method. If the UPS label from our website is used outside of the 48 contiguous states or for an oversized/overweight item, additional charges will apply.)

   Option 2 - Ship it back using the courier of your choice
   We recommend insuring your package. Taylor Toolworks is not responsible for lost or damaged packages.
   Please record your tracking number before sending.

Please ship all returns to:
Taylor Toolworks
ATTN: RETURNS
1711 Paris Rd
Building 101
Columbia, MO 65201

Have more questions about returns?
Learn more about our returns process at
taytools.com/customer-service/returns

Taylor Toolworks' return policy is strictly enforced to ensure quality products for all our customers.
A full description of our policy, including frequently asked questions, may be viewed at www.taytools.com.